

El Dorado Hills Chamber of Commerce

Business Walk 2024

Presented By:

Pioneer Community Energy

Post-Event Report

The Business Walk is an annual business retention and expansion program, produced by the El Dorado Hills Chamber of Commerce. On October 23, 2024, volunteer business and civic leaders visited over 150 businesses in the community of El Dorado Hills and were successful in capturing survey results focused on three basic questions:

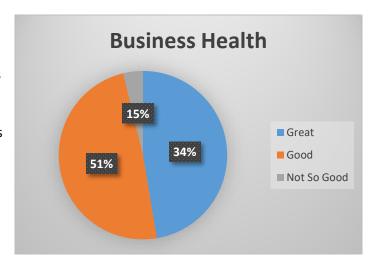
- 1. How's business? (Profitable?)
- 2. How long have you been in business? Why did you choose El Dorado Hills?
- 3. What is your biggest roadblock? (i.e.: minimum wage, staffing, etc.)

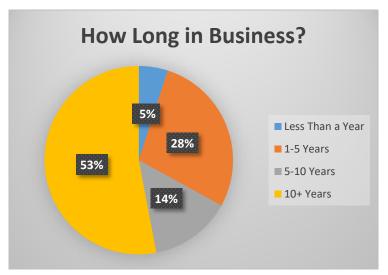
Question 1: How's business? (are you profitable?)

When asked about the general state of their business, a strong majority of respondents reported that business was either 'Great' or 'Good'. However, 15% indicated that business has been lacking over the past year, up 11% from the previous year (4% Not So Good in 2023). This decline is largely attributed to staffing shortages, inflation, and location and parking issues.

Great: **34%** Good: **51%**

Not So Good: 15%





Question 2: How long have you been in business? Why did you choose EDH?

14% of respondents have been in business 5-10 years – and 53% 10 + years! When asked "why El Dorado Hills?" – the responses came back overwhelmingly that it's a great community and they live here.

Less than a year: 5%

1-5 years: 28%

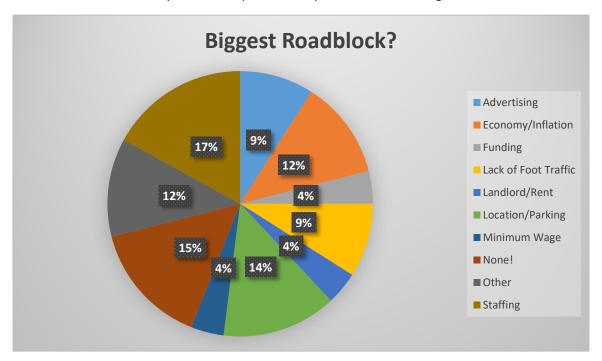
5-10 years: **14%**

10+ years: **53%**

Question 3: What is your biggest roadblock? (i.e.: minimum wage, staffing)

Many respondents cited staffing, location/parking, and inflation as their biggest challenges. Several expressed interest in advertising and marketing support, while issues like foot traffic and landlord concerns (rent) were also mentioned.

Notably, 15% of respondents reported that "all was good!"



17%: Staffing Issues – Many businesses are struggling to maintain a full workforce due to the increase in minimum wage and a shortage of qualified staff.

15%: All is Good – These respondents shared that their business is thriving, reporting positive outcomes and a generally strong outlook on the future of their business.

14%: Location/Parking Issues – The issue of location and parking, particularly for businesses in high-traffic areas or with limited space, was also a common concern as it impacted customer access and overall sales.

12%: Economy/Inflation – Respondents shared that the rising costs of goods, coupled with ongoing inflation, has had a significant negative impact on their business this year.

El Dorado Hills Businesses Surveyed

36 Handles Public House ABLE Kids Co. **ACE Handyman Services** Alchemy Ace Hardware Aerocraft Allstate Sohil Yusuf Almighty Food Co **Arctic Elevation** Asian Bistro Bank of America **Bayview Engineering Boring Rose Brewing** Bella Bru Big O Tires Bughao & Chu Dental **Business Workplaces** Branded Caliber Collision Cason Engineering Century 21 CJ Cigars Club Pilates Chevron **CPA Keith Cummings** Coffey Building Group **Crave Nutrition** Creamy's Creekside Orthodontics CryoLab CSM Consulting for Tech Datwyler Orthodontics **Destination Aesthetics** Digital Doc **Double Shot Coffee Bar** Dr. Guess Orthodontics Dr. Singh – Psychiatry Dream Catchers EDH **Dry Diggins Distillery Eco Guard Pest Management Dunn Edwards** E Life Cycles **EDH Taylor** EDH Development Centers **EDH Music EDH Vision** El Dorado Hills Sports Club El Dorado Dance El Dorado Musical Theater **Empire Home Loans Ewing Irrigation** Farmer's Ins. Brett Weshner **Excel Medicine** Face In A Book Flip & Twist Folsom Cardiology **Forte Holdings** Friends with Benedicts Front Street Media Fortis Telecom Golden Foothills Dental Care **Great Clips Green Valley Dental Group** Hands 4 Hope Hard 90 Head-Toe Perm. Hair Removal Holiday Inn Express & Suites India Oven Insight Veterinary Hospital Jeremy Barkhurst State Farm Keeper Jiffy Lube Kimberly Family Medicine Kochi Sushi Kristin L. Domenichelli Lake Forest Wine & Spirits Laura Miller Design Lee's Feed Leslie's Pool Life Care LogoSol **Magic Smiles** Manplow Ludlow Cleaning Co. Marble Valley School Maremonte Realty Marshall Medical Center Martin Elevators Mathnasium **McDonalds** Mechanics Bank Milestone Mini's House of Pain Mraz Brewing Co. North Coast Church Nugget Market Old Republic Title Onyx Real Estate One 2 One Dental Pacific Coast Iron Pacific States Development Pacific Interstate Ins. **PakMail Pet Food Express** Personal Defense Pete's Coffee Pie, Pipe & Supply Pizza Twist **Postal Annex** Premier Dental Qura Healthcare Real Insect Company Relish Burger Bar Remax Gold – Tracy **RSAnalysis** Rippey Safeway Salon Capelli Senga Solar Shoot360 Sierra Laundry **Snap Fitness** SIA Sourdough Bread Co Starbucks Steve Wallen Swim Steve's Pizza Subway Suds Car Wash Sunflower Sushi Kuma **Swallowtail Farms Tallow Organic Grill** Taylor Lewis, Realtor Thai Paradise Thrive Salon Top Dog Accounting **Tractor Supply** Trek Sinclair – State Farm **Twisted Scissors US Bank UPS Vertical Systems** Umpqua Bank Virtual Driver Interactive Viscuso's Walgreens Wells Fargo West Coast Events Western Fire Supply Window Screen Solutions World Famous Barber Jon's WTX Medical Group Yard Art Yenos Analytical Zahn Implant Club

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The El Dorado Hills Chamber of Commerce is a 501(c)(6) not-for-profit organization, founded in 1986 to serve and advocate for the business community.